

CAREER OPPORTUNITIES

All career ads listed here also appear on our website: www.princegeorgecitizen.com

Certified Heavy Duty Mechanic

We have an immediate opening for a Certified HD Mechanic. Preference will be given those candidates who also have a Welding Ticket.
Position: Permanent Fulltime
Rate: \$28.555 per hour
Benefits: Extensive as contained in the Southern Interior Master Agreement.
Community: We are located in the South East corner of BC and are recognized as a popular destination resort with excellent fishing, hunting, as well as world class golfing and skiing. We are located within the boundaries of Radium Hot Springs, are served by the nearby communities of Edgewater, Invermere, and Windermere. We are 3 hours from Calgary, Alberta.
Please note that, while we thank all applicants for their time and interest, we will be contacting only the short listed applicants.
Interested applicants should forward their resumes by August 15, 2003 to:
Louis McSheffrey - Human Resources Supervisor
By Email: lmcsheffrey@slocan.com
By Fax: 1-250-347-9630
By Mail: Slocan - Radium Division
Box 39
Radium Hot Springs, BC. V0A 1M0

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RECEPTIONIST REQUIRED

We have an opening for an experienced receptionist, capable of handling a multi-line telephone system. Must have computer skills, with experience in word, excel and outlook software packages. A competitive remuneration and benefits package is offered.
Please forward resumes to:

The Administrator
Wilson, King & Company
#1000 - 299 Victoria Street,
Prince George, BC

00426766



WILSON, KING & COMPANY
BARRISTERS AND SOLICITORS
 1000 - 299 Victoria St, Prince George, BC V2L 5B8

NORTHERN BRITISH COLUMBIA

SUPER, NATURAL BRITISH COLUMBIA

The Northern British Columbia Tourism Association, located in Prince George, is seeking a talented energetic individual to become our:

Marketing & Sales Coordinator

The successful candidate must be proficient in MS Word, PowerPoint and Excel and have very good writing skills. Candidate must also have graphic and/or web design experience. Relevant education and/or employment experience, be a competent communicator, and enjoy working in a fast paced and challenging work environment.

The successful candidate must have the ability to travel and work some weekends. Marketing experience and a familiarity with Northern BC would also be an asset.

Please call the Northern BC Tourism office for a more comprehensive job description.

Please submit a resume, covering letter and any other relevant personal information by August 15th, 2003 to:

Dawn-lisa Sethen, Executive Director
P.O. Box 2373, Prince George, BC V2N 2S6

(P) 250-561-0432 (F) 250-561-0450
dawn@nbc tourism.com

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PATIENT LIAISON WORKER

Carrier Sekani Family Services Health Program has an opening for a **Patient Liaison Worker** to work from the Prince George Regional Hospital. This position will report directly to the Home Care Coordinator. The candidate will be responsible for the following:

- Liaise between First Nations patients and Prince George Regional Hospital Health Providers.
- Networks with Community Health Nurse, Community Health Representatives and Home Care Program.
- Documents appropriate chart tasks or requests from patient or health care providers.
- May act as Translator when required.
- Assist in multi-disciplinary team for patient planning.
- Assist and coordinate First Nations Patient Discharge.
- Ensure CHR (Community Health Representative) and CHN (Community Health Nurse) are notified of after care plans for patients.
- Required to make home visits for follow up when requested by Health Care Providers.
- Assist First Nations with admission.
- Prepare and deliver cross-cultural education workshops for Health Care Providers.
- Participate in professional development training approved by direct Supervisor.
- Maintain monthly statistics for funding purposes.
- Coordinate and organize elders to visit their communities.
- Perform other duties as requested.

Qualifications:

- LPN Certificate or Social Work degree is beneficial.
- Must have Grade 12 or equivalent.
- Good communication skills, report/writing skills, assertiveness.
- Knowledge of Medical Terminology is an asset.
- Previous experience in a medical background is beneficial.
- Must be a team player.
- Drivers license and vehicle.
- Undergo a Criminal Records Check.

Deadline: August 8, 2003
Please submit your resume:
Carrier Sekani Family Services
Sarah Hein, Home Care Coordinator
P.O. Box 1219
Vanderhoof, B.C.
V0J 3A0
Fax: (250) 567-2975
Only successful candidates will be contacted.
No phone calls please.

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Getting into the driver's seat

by SARAH DOUGHERTY
CanWest News Service

MONTREAL — The little, square snapshot is carefully preserved in the family album. You can pick out a beaming Marie-Josée Aube in front of the Christmas tree with her treasured present — a Fisher-Price car garage complete with elevator.

Aube's toy car collection would soon take over the whole playroom.

"I don't know where my love of cars came from," said Aube, now 35. "I think it was just innate."

Aube gets to play with much bigger toys these days. From beefy black trucks to snazzy Thunderbirds, she and business partner Richard Caron are sitting at the wheel of their own car dealership.

Although more women are starting to make their mark in the car world, Aube is still one of the few to land a dealership.

She hopes that providing outstanding service at hers — des Laurentides Ford — will keep her moving up.

Perfectly done up in a sleeveless summer dress and pearl necklace, Aube could slip as easily into a corporate head office as a car dealership.

Her office walls display the standard diplomas, but also a collection of photos of Aube with famous race-car drivers, from Juan Carlos Montoya to Patrick Carpentier.

Crazy about cars, Aube knew from a young age that she'd love to run a dealership, but wasn't sure how to go about it.

In CEGEP, she set her sights on science, thinking she'd become a doctor



CanWest photos

Marie-Josée Aube, co-owner of des Laurentides Ford in St. Jerome, in one of her pickup trucks. She is one of the few women in her field to land a dealership.

to make enough money to buy a dealership.

But biology class dissections made her queasy, and treating her first accident as a ski patroller turned her off so much that she abandoned the idea of medicine.

Then she heard about a school in Barrie, Ont., that specialized in automobile marketing.

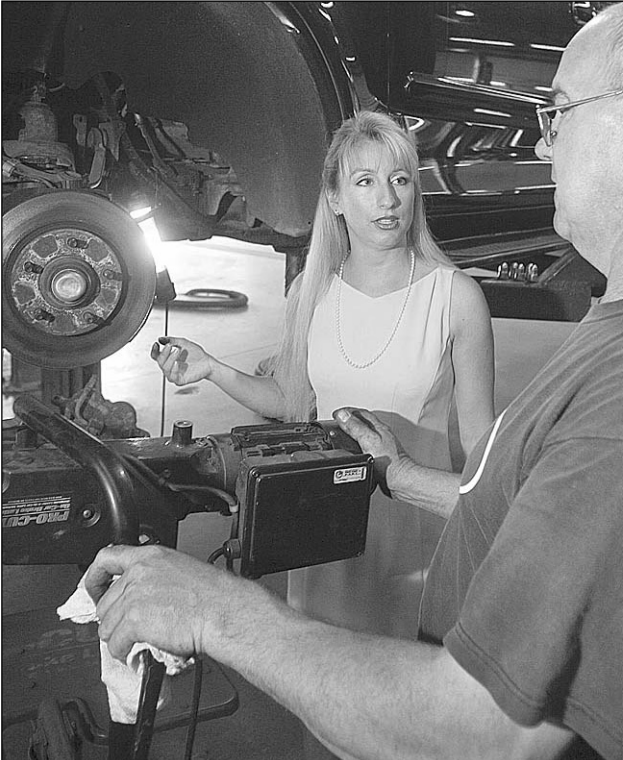
Aube went for it, spending three years at Georgian College studying everything about how to manage a dealership, from finance to mechanics and evaluating used cars.

She topped off her studies with a year at Northwood University in West Palm Beach, Fla., which also specializes in dealership management.

Diplomas in hand, Aube returned to Quebec, landing a job at a Montreal-area dealership. After trying her hand in various departments, from sales to accounting, Aube decided service was her forte.

"Service is the most complex because you start with a client who is not happy — his car is not working — and you want him to leave with a smile," Aube said.

She moved on to become service manager at another dealership and set



Marie-Josée Aube gets her hands dirty with mechanic Raymond Desrosiers as they troubleshoot a disc issue on a pickup truck.

her sights on her next goal: having her own dealership by the time she turned 30.

"I knew I had to make my mark because not everyone gets dealerships," Aube said.

With experience under her belt, Aube and her business partner went looking for their own dealership. The two met while doing studies at Barrie and Northwood.

"She was so serious and hard-working as a student that that impressed me," Caron said.

Opportunity knocked when des Laurentides Ford became available after one of its owners died. Luckily for Aube and Caron, the remaining partner had confidence in them, and provided significant financial backing for the purchase price, which they are paying off out of profits.

"Without him, we couldn't have bought the dealership," said Caron, who declined to name their backer. There was no franchise fee to pay to acquire the dealership, but Ford does charge dealers periodic fees for everything from access to their computer network to catalogues.

Ford also charges markups on parts ordered. Dealers are free to set the price on new cars sold.

After six years, Aube says business is excellent. Low interest rates and a generally good economy have helped.

But she also points to some changes she and Caron instituted, including a no-appointment repair service for all brands of cars.

"We expanded our market for customers of new Ford cars by doing that because clients would get service and end up coming back to the showroom," Aube said.

Aube also focused on personalizing customer service. Notes on special customer needs, such as child car seats in courtesy cars, are kept in a computer database.

Each customer is called to gauge service satisfaction. (Aube's mother, who works at the dealership, makes the calls.)

When the dealership runs an advertisement, Aube makes sure it has an educational component, such as explaining how disc brakes work, so customers learn about their cars.

"I try to translate technical terms for clients because they are often paying for something they can't see," Aube explained.

While both Aube and Caron have a hand in general administration, she oversees service, parts and the body shop while he supervises sales.

That means Aube needs to be familiar with the mechanical side of things, to judge the necessity of repairs and brainstorm with mechanics to solve problems.

"It requires being very analytical, logical and solving problems by a process of elimination," Aube said of her job of overseeing the repair shop.

Aube said a big challenge for her has been learning to manage 44 employees.

"They don't teach you that in school," she said.

At first, she expected everyone to work at her accelerated pace and be ready to jump easily from one task to another.

After learning about different employee profiles from an industrial psychologist, she now tries to accommodate each worker's style, Aube said.

Both Aube and Caron credit the team they've built with a big part of their success. "Now, my employees push me," Aube said.

Armed with awards from Ford and local chambers of commerce, Aube said she'd eventually like to own other dealerships. Being a woman won't be an obstacle, she said.

"The car world used to be a man's world, even macho," Aube said. "But with the new generation, that is changing." On the Web: www.deslaurentidesford.com.



Chief Librarian Prince George Public Library

Are you the innovative and energetic Chief Librarian we're looking for?

At the Prince George Public Library, we're proud of our record of leadership and service within our own community and among libraries in British Columbia. We take seriously our mission to "support all people in their love of reading and pursuit of lifelong learning", and "to celebrate the freedom to read, to learn and to discover."

Our new Chief Librarian will be a community-oriented person who has demonstrated leadership in a public library setting and has a track record of successfully working with trustees, senior leadership, and staff to set and meet targets.

Prince George's new Chief Librarian will have:

- A formal education in Library Science
- An extensive background in library management
- Administrative skills and experience
- Experience in human resources and financial management
- Experience in fundraising in the non-profit sector
- Strong communication skills
- Knowledge of current and future trends in technology

The Chief Librarian is an important person in our community, and will help represent the Library to City Council, Regional District Board and their respective staff. The successful candidate will be an effective advocate for public library issues regionally, provincially and nationally and have a demonstrated commitment to the profession.

Are you the new Chief Librarian we're looking for? This senior position offers a competitive salary and benefits package.

Please send your detailed resume in confidence by August 22, 2003 to:
Dave Sherwood, Chair
Prince George Public Library Board
887 Dominion Street
Prince George, B.C. V2L 5L1

Applications are to be marked "Private and Confidential." The Library Board thanks all applicants for their interest. Only applicants selected for an interview will be contacted.

Enquiries only, email: rdsherwood@shaw.ca

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